TERMS AND CONDITIONS



Peak Performance Leadership Experience April 23–25, 2025

The total cost and value is \$4,900 USD per participant, excluding any promotional discount codes. The fee includes three nights accommodation, transportation throughout the program, all modules and activities set out in the itinerary, program related materials, two breakfasts, two lunches, two dinners, and gratuities. The program does <u>not</u> include: transfers to and from airport and any costs incurred during personal time. Participant investment in this open program can be reinvested in future programs (except virtual programs).

Registration will close by: Wednesay, April 9, 2025.

Participants can cancel for free up until: September 15, 2024.

Cancellation between March 23rd, 2025-April 9th, 2025 = 50% of program fee forfeited.

Cancellation after April 9th, 2025 = full fee forfeited.

For Open Enrollment Programs, 100% of the price shall be payable at registration.

Payment is accepted online via payment link on our ticketing platform, Eventbrite.

Open Enrollment Program & Participant Cancellation or Replacement

- Open Enrollment Program registrations (e.g. Peak Performance program) can be cancelled free of charge up to 4 weeks before the start of the program.
- In the case of cancellation of an Open Enrollment Program registration between 4 weeks and 3 weeks before the start of the program, a cancellation fee of 50 percent of the total price for the program shall be due to attendee.
- In the case of cancellation of an Open Enrollment Program registration less than 2 weeks before the start of the program, 100% of the total price for the program shall be due by the attendee.

Open Enrollment Program registrations are strictly valid only for the person described at registration. As an exception, up to 4 weeks before the start of a program it is allowed to send another person to take the place of the initial attendee registered, if he or she is prevented from participating due to any professional or personal circumstances.

Open Enrollment Program Cancellation by Provider WDHB reserves the right to cancel an open program at its discretion and is responsible for communication to attendees as early and as thoroughly as possible to avoid additional inconvenience to the attendees. WDHB cannot be held liable for any travel costs incurred (including and not exclusive of ticket change fees).

Spouse/Partner Participation: Accommodations can be made for partners or spouses as part of the accommodation arrangements. Spouses and partners will be able to join the program for one dinner throughout the duration of the itinerary. Otherwise, spouses or partners cannot participate in workshops, activities, transportation or meals otherwise reserved for paying registrants.

Liability to the fullest extent permitted by law, the Provider can never be held liable for any form of damage, except in case of wilful misconduct or fraud. In any case, the Provider's liability can never exceed the total value or the amount of the agreement in relation to which its liability arises. Insofar as the Provider is dependent on third parties (such as suppliers or subcontractors) in the provision of services to the attendee, the Provider shall not be liable for any damage resulting from such third party's default, including wilful misconduct, gross negligence or fraud of said third party. Under no circumstance, the Provider and any of its affiliates can be held liable for any indirect damages such as financial loss, commercial loss, loss of revenue or profit, or loss of information.